

Annual Assurance Statement

The Governing Board of Barrhead Housing approved a self-assessment process which was implemented to support this Statement. By amalgamating the self-assurance toolkit from SFHA with the governance self-assessment tool from Scotland's Housing Network, a comprehensive resource was created to support the review of compliance with regulatory requirements and to identify areas for improvement. The resource has links to reports, policies and information which the Board monitors and oversees on an ongoing basis throughout the year. The evidence bank includes -

- Performance reports in areas including finance, service delivery, asset management, tenant safety, development and risk
- Advice, reports, analysis and training from internal and external auditors, external and specialist advisers and consultants
- Customer insight reports including surveys, feedback, informal and formal engagement
- Benchmarking information.

Six governing board members each reviewed and scrutinised an area of the evidence bank in detail. A board workshop then took place for board members to seek additional assurance and identify areas for improvement.

Based on the above process, and ongoing oversight and scrutiny of Barrhead Housing's activities throughout the year, the Governing Board is satisfied that we have seen and considered sufficient evidence to give us assurance that the association complies with

- all relevant regulatory requirements as set out in Section Three of the Regulatory Framework;
- the Regulatory Standards of Governance and Financial Management;
- the relevant standards and outcomes of the Scottish Social Housing Charter; and
- our statutory obligations in respect of tenant and resident safety, housing and homelessness and equalities and human rights.

We recognise that we are required to notify the Regulator of any changes in our compliance during the course of the year and are assured that we have effective arrangements in place to enable us to do so.

We are satisfied that we meet all of our duties in relation to tenant and resident safety. In particular, we have gained appropriate evidence-based assurance about our compliance with all relevant safety requirements including gas safety, electrical safety, water safety, fire safety,

asbestos, damp and mould, and lift safety. The Board has obtained this assurance in the following ways -

- The Board considered and approved a Housing Compliance Toolkit which was developed with specialist external advice and support. Implementation of the toolkit is now well embedded.
- Independent specialist audits have been undertaken of our policies and processes in relation to gas safety, electrical safety, water safety, asbestos, damp and mould, and lift safety, and findings were reported to the Audit, Risk and Health and Safety Committee. Audits of fire safety and playparks will take place in September 2025.
- The Audit, Risk and Health and Safety committee reviews and scrutinises an Asset Compliance Dashboard quarterly, which provides information on all areas of tenant safety.
- The Board approved and oversees the organisation's performance framework, including monthly reviews of performance by the Executive Team, weekly asset compliance meetings and regular sample checks including specialist external quality assurance.

In undertaking the self-assessment process, we have adopted a continuous improvement focus. A small number of continuous improvement actions were identified, and the Board will maintain oversight of progress against the action plan during the coming year. These actions include completing a review of our governance policies and processes with external specialist support. We are satisfied that none of the improvement actions are material to our current compliance with the Framework. The Board is committed to maintaining and delivering our Governance Excellence Plan as part of our culture of continuous improvement.

As Chair, I was authorised by the Board at a meeting held on 28 August 2025 to sign and submit this Assurance Statement to the Scottish Housing Regulator. This Assurance Statement will be published on our website.

John Hamilton
Chair